Attorney Docket No.: GB920010076US1 (7161-184U)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Customer Number: 46320

Simon HOLDSWORTH : Confirmation Number: 6280

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Application No.: 10/016,935 : Group Art Unit: 2143

Filed: December 14, 2001 : Examiner: J. Avellino

For: MANAGING A FAILURE TO ACCESS A DATABASE IN A COMPUTER SYSTEM

AMENDMENT

Mail Stop Amendment Commissioner For Patents P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

The following Amendment and Remarks are submitted in response to the Office Action dated December 14, 2005 and the Decision on Appeal dated June 16, 2009.